

GAME REGULATIONS

"Versailles Game"

Sunday 20 January to Monday 21 January 2019

ARTICLE 1 – ORGANIZER

The company Air France (hereafter the "Organizer"), French public limited company with a capital of 126,748,775 euros, entered in the Bobigny Trade & Companies Register n° 420 495 178, with its registered office at 45 rue de Paris, 95 747 Roissy CDG cedex, is organizing a free game on the internet, (hereafter the "Game") with no obligation of purchase: "Versailles Game" following the terms and conditions described below.

The Game is open from Sunday, 20 January, 2019 12:00 AM EST, until Monday, 21 January, 2019 11:59 PM EST.

The present Game is developed and managed by Air France, excluding any sponsorship or intervention from companies such as Facebook and Twitter, which facilitate the Game.

ARTICLE 2 - PARTICIPATION CONDITIONS

This free Game without obligation of purchase is open to anyone over the age of 18 years living in United States of America with the exception of staff members of the organizing company and their family (same name, same address) as well as anyone who has participated in the development of the current regulations or the Game itself.

To participate in the Game, internet access and a valid email address is required.

All Participants in the Game (each a "Participant" and together the "Participants") agree to be automatically bound by these General Terms and any associated entry requirements.

The Organizer will decide sovereignly and irrevocably any dispute concerning its interpretation.

This Game and its terms and conditions are written in English only. As a result, Game Participants must be very familiar with this language to be able to participate.

Failure to comply with the conditions of participation outlined in the regulations will lead to disqualification.

ARTICLE 3 - ANNOUNCEMENT OF THE GAME

This Game is promoted on Air France's social media page, by means of a post published on Facebook. It may also be promoted within an e-newsletter, or through other channels sent by Air France.

The promotion, regulations and Participant conditions related to the Game will be available at the following address: http://bit.ly/airfrance_versailles_TCs_US

ARTICLE 4 - TERMS

The participants' registrations will be realized on a continuous basis during the whole game, as attested by the moment the registration is received on the server dedicated to the Game and hosted by the service provider chosen by the Organizer.

The game operates as follows:

1/ In order to play, the Participant needs to go to Air France's Facebook page

2/ The Participant has to use his/her Facebook account

3/ The Participant needs to correctly answer the question asked on the dedicated Facebook post

4/ In order to be selected for the random draw, the Participant has to answer the question on the dedicated post before Monday, 21 January, 2019 11:59 PM EST, being the closure time of the game.

A random designation algorithm will determine one (1) winner of the Prize described below. The Participant undertakes to send to the Organizer correct data since this will be used to contact him/her in case of a winning prize.

If a Participant attempts to participate using more than one Facebook account, only the first participation will be considered valid, and the others will be cancelled.

Participants who attempt to participate by means such as automated participation, programs specially developed for automated participation, use of information, e-mail, and more generally by any means that do not respect equal opportunity between Game Participants, will be automatically disqualified.

No other means of participation (notably by posting the answer on the wrong Facebook post or e-mail) will be taken into account.

ARTICLE 5 - RESPECTING THE INTEGRITY OF THE GAME

The Participant must not undertake or attempt to undertake any method of participation that does not fully comply with the principles of the Game and the present regulations.

The Organizer also reserves the right to disqualify any Participant who attempts to harm the proper functioning of the Game or the website, or who violates the official rules of the Game. The Organizer reserves the right to take action against anyone who attempts to fraud or harm the proper functioning of the Game.

The Organizer reserves the right to carry out any checks deemed necessary for the respect of the current article as well as the regulations in their entirety, notably to eliminate any Participant who has committed any form of abuse or attempted fraud, without any obligation to carry out checks on every single Participant, restricting checks on Participants identified as potential winners.

If, for whatever reason, this Game could not function as expected as a result of a virus, bug, intervention, or hacking by any external party which is not authorized on the system, fraud or technical failure or any other motive beyond the control of the Organizer and corrupting or affecting the management, security, equity, the correct functioning of the Game, the Organizer reserves discretionary right to cancel, modify or suspend the Game, or even terminate the Game, with no prior warning, without the Participant being able to hold the Organizer responsible.

The Organizer may decide to cancel the Game if it seems that fraudulent behavior is occurring, in whatever form, notably by computer in the context of participating in the Game or determining the winners.

ARTICLE 6 - DESIGNATION OF WINNERS

One (1) Grand Prize winner will be determined selected by random draw after the end of the game using an electronic and random designation algorithm. The Grand prize consists of a package including: two (2) Economy class tickets from New York City (JFK), Los Angeles (LAX), San Francisco (SFO), Miami (MIA), Atlanta (ATL), Boston (BOS), Washington (IAD), Minneapolis (MSP), Chicago (ORD) or Houston (IAH) to Paris (CDG) on Air France, one (1) ticket entrance to the Palace of Versailles and one (1) night for two (2) people with breakfasts included at Trianon Palace.

ARTICLE 7 – PRIZE

There will be one (1) winner and one (1) Grand prize composed of:

- Two (2) Economy class tickets (including taxes) from New York City (JFK), Los Angeles (LAX), San Francisco (SFO), Miami (MIA), Atlanta (ATL), Boston (BOS), Washington (IAD), Minneapolis (MSP), Chicago (ORD) or Houston (IAH) to Paris (CDG) on Air France operated flight. Travel must be completed before 01 December 2019. Winner and companion must travel together at all times. Other conditions apply. Total value cannot exceed three thousand and six hundred euros (3600 €) VAT free.
- One (1) ticket to visit the Palace of Versailles. Ticket will have to be used during the period of the winner's travel and by the winner. Ticket can only be used on opening hours of the Palace of Versailles. Ticket must be used before 01 December 2019. Other conditions apply. Total value cannot exceed twenty euros tax included (20 €).
- One (1) night including breakfast at Trianon Palace. Night must be booked on the period of the winner's travel and by the winner. Night can only be booked if availability. Night booking must be used before 01 December 2019. Other conditions apply. Total value cannot exceed one thousand five hundred euros tax included (1500 €).

This Grand prize is one (1) indivisible package. Each lot cannot be used separately.

ARTICLE 8 - CLAIMING PRIZES

From 22nd January, the winner will receive by Private Message on Messenger a request for their personal contact information in order to interact with him.

If the winner does not respond within 7 days after this e-mail has been sent or if the contact information is invalid, false or incorrect, the winner will lose the benefit of his/her prize, which will be permanently lost.

8.1 Rules for the prize

To take advantage of his/her prize, the winner must provide the Organizer with any documents it requests in order to prove the winner's identity and address.

Each prize is personal and non-transferable. Winner may not request a cash refund or compensation of any kind in place of the prize. No prize may be replaced by an equivalent type of prize. The Organizer may, if so required by circumstances beyond its control and constituting a force majeure, replace each prize by a prize of equivalent type or value.

If the winner does not meet the criteria set forth in these rules, the prize will not be awarded and will remain the property of Air France.

The prize may not give rise to any dispute or claim of any kind. The winner agrees not to seek the liability of Air France or its partner pertaining to the prize, including its delivery, state and qualities.

8.2 Rules for plane tickets

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Travel dates must be from 01 February 2019 to 01 December 2019 (corresponding to the last possible return date).

Tickets may only be booked and used during the booking period specified in the rules. If the booking is not completed within the booking period, the winner forfeits the prize.

The tickets cannot be divided into several tickets.

Tickets will be issued in electronic format only.

The trip summary will be sent to the winner via e-mail.

All flights are subject to availabilities. The winner will choose his desired travel dates, depending on the number of seats available at the time of booking.

Tickets are excluded from the Flying Blue program. Beneficiaries, if they are members of the program, will not be able to accumulate miles on the offered route.

The prize does not include the cancellation and repatriation insurance, nor any other expenses not specified in the description above.

All costs not mentioned as included in the prize remain the winner's responsibility:

- The transportation of the winner from his place of residence to the airport and from the airport to his place of residence.
- Parking at the airport and visas
- Hotels and restaurants

ARTICLE 9 - LEGAL DISPUTES

Participating in the game implies acceptance of the current regulations in their entirety. These General Terms are subject to United States of America law.

The Promotion Judges' decision is final. Any liability of Air France is limited exclusively to the value of the Prize. Air France, any subsidiary and holding companies, their employees, officers, directors, agents and representatives, will not be liable, in contract or tort (including negligence), or the breach of statutory duty or any other way, for any loss (including, without limitation, indirect, special or consequential loss or loss of profits), expense, disappointment, or damage, however so arising, which is suffered or sustained (whether or not arising from any person's negligence) in connection with the Promotion or accepting or using the Prize, except for any liability which cannot be excluded by law (including personal injury, death and fraud) in which case that liability is limited to the minimum allowable by law.

ARTICLE 10: MODIFICATION OF THE GAME DATES

Air France would not be held as responsible if, in a case of force majeure, or events happening beyond its will, the company had to cancel the game, shorten or extend it, postpone or edit its conditions.

Air France reserves the right to extend or shorten the game dates.

ARTICLE 11 – IDENTITY CHECK OF THE WINNER

Participants allow any needed identity checks to occur. Any fake, fraudulent, incorrect, deceitful identity or address given will lead to the Participant's disqualification.

ARTICLE 12 - DATA PROTECTION

To participate in the Game, the Participant must provide some personal information. Personal information provided by the Participant to the Organizer will be used to enable the organization of the Game and communication with the winners.

In order to know more, you can access our company's Security and Privacy Policy here:

https://www.airfrance.us/US/en/common/transverse/footer/edito_psc.htm

Air France's general privacy policy applies to all personal information received.

Air France is not intending to obtain or process your personal data in any campaign obtained through the gathering of an audience on social media using your Facebook account.

The personal information obtained will only be used for the purpose of this campaign or for further campaigns using social media, or for mailing our Newsletter to you. In the event that any personal data is gathered for the purpose of this Prize draw then this will be handled, and may be retained, in accordance with the General Data Protection Regulation (2018). For more information in relation to data protection and our Privacy Policy please visit airfrance.jp. To the extent necessary a Participant grants consent to Air France the right to store, use and publish his or her name and social media account (and any other personal data provided for the Game) in such media as Air France may choose (including but not limited to the internet) for advertising and promotional purposes without additional consideration. See the Air France privacy policy on:

https://www.airfrance.us/US/en/common/transverse/footer/edito_psc.htm for the right to opt out at any time.

Air France will gather the following information from the Participant:

First name, surname and e-mail address, as supplied by the Participant when registering for the Game. By participating in the Game, the Participant explicitly consents to his/her personal data being processed by Air France and/or subcontractors of Air France for the purposes of the Game. The Participant may unlike Air France Facebook account at any time using the unlike button on Facebook.

ARTICLE 13 - RESPONSIBILITY

Air France reserves the right to cut short, postpone, modify or cancel the Game without the need to provide a reason nor be held responsible.

Furthermore, Air France will not be responsible in the event of an internet network error that may impede access to the Game or its proper functioning. In particular, Air France will not be held responsible for any malicious external events.

Even if Air France does everything possible to provide users with information and/or available and verified tools, it cannot be held responsible for errors (notably display errors on the Game website, erroneous e-mails), an absence of availability of information and/or the presence of a virus on the website. Participation in this Game implies the knowledge and acceptance of the characteristics and limits of the internet, the absence of protection of certain data against misappropriation or hacking and risk of contamination by potential virus threats present within the network. Each Participant must undertake all appropriate measures in order to protect his or her data and/or software installed on his or her computer and telephone equipment against any threats. Anyone who connects to the website and participates in the Game accepts full responsibility in doing so.

Furthermore, Air France may not be held responsible in the event of the following:

- Telephone connection problems
- Computer or software problems
- Loss of information provided by Participants due to a reason not related to Air France
- Human error or electrical fault
- Disruptions that may impact the proper functioning of the Game or the malfunction of the automated random draw

Air France may not be held responsible for any consequences of potential e-mail delays for which it is not accountable. Claims must be made by the recipients to the companies involved to ensure the e-mails have been delivered correctly.

If the proper administrative and/or technical process of the Game is disrupted through no fault of Air France, it reserves the right to terminate the Game.

Any fraud or non-respect of the present rules can lead to the game exclusion for the responsible, Air France reserves the right, if necessary, to take further legal action.

ARTICLE 14 - REGISTRATION OF THE RULES

The present rules can be viewed at any time at the following address: http://bit.ly/airfrance_versailles_TCs_US

ARTICLE 17 - ACCEPTING THE REGULATIONS

Participating in the present Game implies the full and entire acceptance of each and every clause and condition outlined in the present regulations